

राजस्थान-सरकार
निदेशालय चिकित्सा एवं स्वास्थ्य सेवायें, राजस्थान जयपुर

क्रमांक: अंधता स्टोर/21-22/564

दिनांक: 08/3/22

निदेशक,
सूचना एवं जनसम्पर्क निदेशालय,
राजस्थान, जयपुर।

विषय:- निविदा सूचना प्रकाशित करने बाबत।

महोदय,

उपरोक्त विषयान्तर्गत संलग्न ई-निविदा सूचना संख्या 04/2021-22 8 प्रतियों में संलग्न कर निवेदन है कि निविदा सूचना को नियमानुसार समाचार पत्रों तथा डी.आई.पी. आर. की वेबसाईट पर अतिशीघ्र ही प्रकाशित करवाने का श्रम करावें।

संलग्न-उपरोक्तानुसार।

भवदीय

निदेशक (जन.स्वा.) एवं अध्यक्ष
स्टेट प्रोग्राम कमेटी (अंधता)
चिकित्सा एवं स्वास्थ्य सेवायें,
राजस्थान, जयपुर

दिनांक:

क्रमांक: अंधता स्टोर/21-22/

प्रतिलिपि निम्न को सूचनार्थ एवं आवश्यक कार्यवाही हेतु प्रेषित:

1. निजी सचिव, प्रमुख शासन सचिव, चिकित्सा एवं स्वास्थ्य विभाग, राजस्थान, जयपुर।
2. निजी सचिव, विशिष्ट सचिव एवं मिशन निदेशक, एनएचएम, राजस्थान।
3. प्रभारी, सर्वर रूम, मुख्यालय को भेजकर निर्देशित किया जाता है कि उक्त निविदा सूचना संख्या 04/2021-22 को विभागीय वेबसाईट पर अपलोड करें।
4. एस.पी.पी. पोर्टल पर अपलोड करवाने हेतु।
5. E-Proc पर अपलोड करवाने हेतु।
6. कार्यालय पत्रावली।

निदेशक (जन.स्वा.) एवं अध्यक्ष
स्टेट प्रोग्राम कमेटी (अंधता)
चिकित्सा एवं स्वास्थ्य सेवायें,
राजस्थान, जयपुर

राजस्थान सरकार
निदेशालय चिकित्सा एवं स्वास्थ्य सेवाएं, राजस्थान, जयपुर
क्रमांक: एफ () एनपीसीबी / 2021-22 / 566

दिनांक: 08/3/22

ई- निविदा सूचना

एनपीसीबी के अन्तर्गत राज्य के भरतपुर जोन के 04 जिलो को 09 सामुदायिक स्वास्थ्य केन्द्र चिकित्सालयों में निजी जन सहभागी द्वारा Tele Ophthalmic Unit के माध्यम से मरीजों की जांच कार्य करवाया जाना है। इच्छुक निविदादाता विभाग की वेबसाइट www.rajswasthya.nic.in, www.eproc.rajasthan.gov.in www.dipr.rajasthan.gov.in तथा sppp.rajasthan.gov.in पर विस्तृत विवरण प्राप्त कर सकते हैं एवं आवेदन वेबसाइट www.eproc.rajasthan.gov.in पर कर सकते हैं।

खुली निविदा हेतु विवरण निम्न प्रकार है :-

1.	कार्यालय का नाम	निदेशालय चिकित्सा एवं स्वास्थ्य सेवाएं, राज. जयपुर। (स्वास्थ्य भवन)
2.	कार्य का नाम	भरतपुर जोन के 04 जिलो को 09 सामुदायिक स्वास्थ्य केन्द्र चिकित्सालयों पर मरीजों के जांच व रिपोर्टिंग कार्यो को Tele Ophthalmic Unit के माध्यम से पीपीपी मोड पर चलाये जाने के सम्बन्ध में
3.	अनुमानित लागत	1.35 करोड़
4.	बिड सिक््योरिटी	रु. 50 के non judicial stamp पेपर पर बोली सुरक्षित घोषणा पत्र संलग्नक-5 में जमा किया जाना है।
5.	ऑन लाईन बिड अपलोड करने की तिथी	08.03.22 सांय 11.00 बजे से
6.	प्री. बिड कान्फ्रेन्स	14.03.22 प्रातः 11.00 बजे निदेशालय स्थित कक्ष नम्बर 209 में
7.	ऑन लाईन बिड अपलोड करने एवं भौतिक दस्तावेज जमा करवाने की अंतिम तिथी	28.03.22 सायः 05.00 बजे तक
8.	ऑन लाईन बिड खोलने की तिथी	29.03.22 प्रातः 11.00 बजे
9.	ऑन लाईन बिड खोलने का कार्यालय,	निदेशालय, चिकित्सा एवं स्वास्थ्य सेवायें, जयपुर
10.	निविदा फार्म शुल्क	1000 रु. (State Programme Committee Blindness)
11.	निविदा प्रोसेसिंग शुल्क	1000 रु. (MD RISL)
12.	अमानत राशि	2,70,000 / -(State Programme Committee Blindness)

निविदा पत्रों को वेबसाइट www.eproc.rajasthan.gov.in, www.rajswasthya.nic.in, www.dipr.rajasthan.gov.in तथा sppp.rajasthan.gov.in से डाउनलोड किया जा सकता है, इन

निविदाओं में भाग लेने वाले संवेदक निविदा को इलेक्ट्रॉनिक फॉर्मेट में वेबसाइट www.eproc.rajasthan.gov.in पर अपलोड करा सकते हैं। वित्त विभाग की आदेश संख्या एफ. (1)एफ.डी./जी.एफ.एण्ड ए.आर./2007 दिनांक 30.09.2011(सर्कुलर नं.19/2011) के अनुसार 50.00 लाख रुपये तक की राशि के कार्यों के लिए 500/- व 50.00 लाख रुपये से अधिक राशि के कार्यों के लिए 1000/- रुपये की राशि निविदा शुल्क के अतिरिक्त देनी होगी जो डिमांड ड्राफ्ट या बैंकर्स चेक के रूप में देय होगी। यह डिमांड ड्राफ्ट या बैंकर्स चेक MD RISL के पक्ष में व जयपुर में भुगतान योग्य होना चाहिए।

1. निविदा शुल्क **State Programme Committee (Blindness)** के पक्ष में देय शुल्क एवं शपथ पत्र (**Appendix A to Appendix H**) निविदा प्रपत्र में बताए अनुसार) की मूल प्रति कार्यालय प्रभारी एनपीसीबी, कमरा नं. 319, तृतीय तल, निदेशालय, चिकित्सा एवं स्वास्थ्य सेवायें, जयपुर में 28.03.22 को सांय 5.00 बजे तक जमा कराया जाना आवश्यक है, इसके बिना तकनीकी निविदा को नहीं खोला जावेगा एवं उक्त की स्कैन प्रति निविदा प्रपत्र के साथ अपलोड करानी होगी।
2. निविदा प्रपत्र को वेबसाइट www.eproc.rajasthan.gov.in, www.rajswashya.nic.in, www.dipr.rajasthan.gov.in तथा sppp.rajasthan.gov.in पर देखा जा सकता है।
3. निविदा प्रपत्रों में निविदाकर्ता के लिए योग्यता सूचना एवं निविदाकर्ता की पात्रता, प्लान, विभिन्न कार्यों की मात्रा एवं दरों का विवरण, नियम शर्तें व विवरण वर्णित है।
4. निविदा खोलने की दिनांक से 90 दिवसों तक निविदा स्वीकृति हेतु मान्य रहेगी, यदि निविदाकर्ता उस अवधि में अपनी निविदा अथवा शर्तों में किसी प्रकार का संशोधन करता है अथवा अपनी निविदा वापस ले लेता है तो उसकी धरोहर राशि जब्त करली जावेगी।
5. किसी भी निविदा को स्वीकार करने एवं बिना कारण बताए निरस्त करने के समस्त अधिकार निदेशक (जन स्वा0) के पास सुरक्षित है।
6. आरटीपीपी एक्ट 2012 एवं आरटीपीपी नियम 2013 के समस्त प्रावधान इस निविदा पर लागू होंगे।
7. ई-टेंडरिंग के लिए निविदादाता हेतु निर्देश:-
 - इन निविदाओं हेतु इच्छुक निविदादाता निविदा पत्रों को वेबसाइट www.eproc.rajasthan.gov.in, www.rajswashya.nic.in, www.dipr.rajasthan.gov.in तथा sppp.rajasthan.gov.in से डाउनलोड कर सकते हैं।
 - निविदाओं में भाग लेने निविदादाताओं को वेबसाइट www.eproc.rajasthan.gov.in पर रजिस्टर्ड करवाना होगा। ऑनलाईन निविदा में भाग लेने के लिए डिजिटल सर्टिफिकेट इनफोरमेशन टेक्नोलॉजी एक्ट 2000 के तहत प्राप्त करना होगा जो इलेक्ट्रॉनिक निविदा में साईन करने हेतु काम आयेगा। निविदादाता उपरोक्त डिजिटल सर्टिफिकेट सी सी ए द्वारा स्वीकृत एजेन्सी से प्राप्त कर सकते हैं। जिन निविदादाता के पास पूर्व में वेद्य डिजिटल सर्टिफिकेट है, नया डिजिटल सर्टिफिकेट लेने की आवश्यकता नहीं है।
 - निविदादाताओं को निविदा प्रपत्र इलेक्ट्रॉनिक फॉर्मेट में उपरोक्त साईट पर डिजिटल साईन के साथ प्रस्तुत करना होगा। जिनके प्रस्ताव डिजिटल साईन के साथ नहीं होंगे, उनके प्रस्ताव स्वीकार नहीं किये जायेंगे। कोई भी प्रस्ताव भौतिक फार्म में स्वीकार्य नहीं होगा।
 - ऑनलाईन निविदाएं निर्धारित दिनांक एवं समय पर ही खोली जायेंगी। यदि निविदा खोलने की दिनांक को राज्य सरकार के द्वारा किसी कारण से राजकीय अवकाश घोषित कर दिया जाता है तो निविदाएं अगले कार्यदिवस को खोली जावेगी।
 - सशर्त निविदाओं को स्वीकार नहीं किया जावेगा।

- इलेक्ट्रॉनिक निविदा प्रपत्रों को जमा कराने से पूर्व निविदादाता यह सुनिश्चित कर लेवे की निविदा प्रपत्रों से संबंधित सभी आवश्यक दस्तावेजों की स्कैन कॉपी निविदा प्रपत्रों के साथ संलग्न कर दी गई हैं।
 - कोई भी टेंडर इलेक्ट्रॉनिकली जमा कराने में किसी कारण से लेट हो जाता है तो उसका जिम्मेदार विभाग नहीं होगा।
 - टेंडर के प्रपत्र में आवश्यक सभी सूचियों/एनेक्सचर को सम्पूर्ण रूप से भरकर ऑनलाईन दर्ज किया जाना चाहिए।
8. निविदादाताओं को निविदा प्रपत्रों के साथ निविदा प्रक्रिया शुल्क की डीडी/बैंकर्स चैक **MD (RISL)** के पक्ष में, निविदा शुल्क की डीडी/बैंकर्स चैक **State Programme Committee (Blindness)** के पक्ष में, शपथ पत्र, रजिस्ट्रेशन प्रमाण पत्र एवं गत 3 वर्षों का टर्नओवर (सीए से प्रमाणित करवाकर) तथा गत तीन वर्षों की इनकम टैक्स रिटर्न प्रमाण पत्र की प्रतियां वेबसाइट www.eproc.rajasthan.gov.in पर अपलोड कराना आवश्यक है। डीडी/बैंकर्स चैक **MD (RISL)** के पक्ष में, निविदा शुल्क 2राशि की डीडी/बैंकर्स चैक **State Programme Committee (Blindness)** के पक्ष में मूल ही व शपथ-पत्र की भौतिक प्रति उक्त निर्धारित तिथि एवं समय तक कार्यालय प्रभारी एनपीसीबी, कमरा नं. 319, तृतीय तल, निदेशालय, चिकित्सा एवं स्वास्थ्य सेवाएं, जयपुर में जमा करानी होगी इसके अभाव में निविदाओं पर विचार नहीं किया जावेगा।
9. सफल निविदादाता को टेंडर लागत की 2.5% प्रफोरमेंस सिक्योरिटी अनुबन्ध के समय जमा करानी होगी, प्रतिभूति राशि निम्न रूप में जमा कराई जा सकती है।
- i. बैंक ड्राफ्ट
 - ii. बैंकर्स चेक

यदि किसी कारणवश उस दिन अवकाश रहता है तो उसके अगले दिन उसी समय व उसी स्थान पर निविदाएं खोली जायेगी। निविदा खोलने की तिथि को किसी कारणवश सारी निविदाएं खोली नहीं जा सकती है तो उसके अगले कार्य दिवस शेष निविदाएं खोलने का कार्य जारी रखा जायेगा।

पोस्ट क्वालिफिकेशन में रेसपोन्सिव निविदादाताओं की वित्तीय निविदा खोलने की सूचना निविदादाताओं को ईमेल द्वारा दी जावेगी।

जमा करवाने के बाद निविदा की समस्त प्रक्रिया ऑनलाईन होगी।

निदेशक (जन स्वास्थ्य)
चिकित्सा एवं स्वास्थ्य सेवाएं
राज. जयपुर

निदेशक (जनस्वास्थ्य) एवं अध्यक्ष स्टेट प्रोग्राम कमेटी (अंधता), चिकित्सा एवं स्वास्थ्य
सेवायें, राजस्थान, जयपुर


F.()/Blindness/Store/2021-22/566

Date: 08/3/22

Notice Inviting Bid

Bids for Tele Ophthalmic Unit State of Rajasthan are invited from interested bidders up to 05.00 PM (28.03.22) Other particulars of the bid may be visited on the procurement portal (<http://eproc.rajasthan.gov.in>, <http://sppp.raj.nic.in>) of the State, and DPR and <http://www.rajswashya.nic.in> departmental website.

UBN


Director (PH) & Chairman
State Programme Committee (Blindness)
Medical & Health Services,
Rajasthan, Jaipur

(Draft)

Request for Proposal

For

**"Tele Ophthalmic Unit at 09 Vision Center
under Public Private Partnership (PPP)
Mode"**

**Government of Rajasthan
Directorate of Medical & Health
Services
Rajasthan, Jaipur**

REQUEST FOR PROPOSAL (RFP)

1. राज्य के 04 जिलों के 09 सामुदायिक स्वास्थ्य केन्द्र चिकित्सालयों में एनपीसीबी के अन्तर्गत निःशुल्क की जा रही जांचों व रिपोर्टिंग कार्यों को ओपथेमोलॉजिस्ट की कमी के कारण जांच व रिपोर्टिंग कार्य नियमित रूप से नहीं हो पा रहा है। अतः इस हेतु इन चिकित्सालयों में टेली ओपथेमोलोजी यूनिट के जन सहभागिता के माध्यम से मोतिया बिन्द के लिये नेत्र ऑपरेशन, अन्य नेत्र रोग की जांच, स्कूल आई स्क्रीनिंग व नेत्र दान संबंधी कार्य की रिपोर्टिंग कार्य करवाया जाना है।

Following schedule will be observed in this regard:

Schedule	Time and Dates
Pre-bid conference	14.03.2022 at 11:00 AM
Last date for Uploading of Bids	28.03.2022 at 5:00 PM
Opening of tender Document	29.03.2022 at 11:00 AM

Director (PH)
"Directorate of Medical & Health Services"
Rajasthan, Jaipur

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8.	Forwarding Letter for Technical Bid	
9.	Assignment of Similar Nature Successfully Completed	
10.	Particulars of the Bidder's Company	
11.	Financial Bid	
12.	Declaration by Bidder	
13.	Declaration on Non Judicial Stamp	
14.	Bidding authorization Letter on Non Judicial Stamp	

Project Background

1. राज्य के 4 जिलों के 09 सामुदायिक स्वास्थ्य केन्द्र चिकित्सालयों में एनपीसीबी के अन्तर्गत Vision Center के रूप में विकसित करना है। दूर दराज क्षेत्रों एवं अन्य विकसित नेत्र सुविधाओं को बढ़ाने के लिये सामुदायिक स्वास्थ्य केन्द्र को Vision Center के रूप में विकसित करना है, जहाँ पर प्रशिक्षित नेत्र सहायकों के द्वारा सभी नेत्र बीमारियों की स्क्रीनिंग की जायेगी। उपलब्ध संसाधन द्वारा Tele Ophthalmic Unit जो कि SLIT LAMP पर संलग्न रहेगी। मरीजों की बीमारियों की अवस्था को प्रमुख सेन्टर (Tele Ophthalmic Unit) को प्रेषित किया जावेगा। जहाँ पर Tele Ophthalmic Unit के द्वारा नेत्र विशेषज्ञ Vision Center के नेत्र सहायक को निर्देशित करेगा। दृष्टि दोषों को नेत्र सहायक वही पर उचित नम्बर के चश्में द्वारा ठीक करेंगे। काला पानी की जांच TONO METER से करके सलाह अनुरूप अथवा ऑपरेशन हेतु संबंधित संस्थान को भेजने तथा मोतियाबिन्द हेतु उपयुक्त सलाह प्राप्त कर जिले में अन्य मेडिकल कॉलेज से मरीज का इलाज करवायेगे। इस प्रकार दूर दराज के मरीजों को नेत्र विशेषज्ञ की सलाह व संबंधित बीमारी का उपयुक्त उपचार संभव हो सकेगा। अतः इस हेतु इन चिकित्सालयों में Tele Ophthalmic Unit के द्वारा जन सहभागिता के माध्यम से मरीजों की जांच व रिपोर्टिंग कार्य करवाया जाना है। कार्य की अवधि अनुबन्ध की तिथि से 12 माह (1 वर्ष) होगी।
2. एच.आर. के लिये एनजीओ पहले स्वयं के प्रशिक्षित नेत्र सहायकों से कार्य करवायें तथा साथ में 6 महीने के अंदर सरकारी नेत्र सहायकों को पूर्ण प्रशिक्षण किया जाना है।
3. सामुदायिक स्वास्थ्य केन्द्र पर नेट की सुविधा होना आवश्यक है। उसी के द्वारा Tele Ophthalmic Unit का कार्य संभव होता है।
4. इस स्थिति को देखते हुए मरीजों की जांच व रिपोर्ट उपलब्ध करवायें जाने हेतु इन चिकित्सा केन्द्रों में इस हेतु Request for proposal (RFP) अन्तर्गत निविदा आमंत्रित की जाती है।
5. चिकित्सा एवं स्वास्थ्य विभाग के 09 CHC स्थित Vision Center में नेत्र जांच व रिपोर्टिंग का कार्य करवाया जाना है।



Rajasthan Tele-Ophthalmology Project

Bharatpur Zone

Innovation in NPCB&VI Programme (Tele Ophthalmology)

➤ **Background :**

- The Aim of NPCB&VI is to decrease blindness prevalence rate from 1% (2011) to 0.34% (2020) Current Prevalence rate is 0.45%
- Rajasthan is the biggest state in India where villages are sparsely distributed, some hilly and desert area are having less number of Eye Specialist to cater whole district population.
- Most of these people are deprived of the primary as well as the preventive eye care service there by creating big difference between service available in the urban & rural area.
- So there was a need to establish Tele Ophthalmic Project by PPP mode for hilly and tribal area of Rajasthan.
- 9 CHC's in 4 Distt. were selected like Bharatpur (Nagar, Roopwas, Kaman), Dholpur (Badi), Karauli (Todabheem, Hindon City) Sawai Madhopur (Gangapurcity, Bamanwas, Khandar) where Paramedical Ophthalmic Assistants (PMOA's) were posted

➤ **Objective :**

- The project aims at offering Primary and Preventive eye care services to rural tribal & hilly area of Rajasthan adopting advances in medical sciences, bio-medical engineering and its convergence with Information and Communication Technology.
- This initiative has overcome all geographical, economic, social barriers earlier faced by the rural citizens and helped them in obtaining quality eye care services from Tele-Ophthalmic Vision Centers located at their doorsteps.

➤ **Methodology :**

- In Tele Ophthalmic centre Patient is examined by PMOA's on slit lamp having connectivity with server room at Eye Dept., Govt. Medical College, Bharatpur where Professor of Ophthalmology examines the images sent from Tele Ophthalmic Centre (CHC) and guides accordingly.
- Refractive error patients are given spectacles Number by the PMOA's, at Tele Ophthalmic Centre.
- Cataract and Glaucoma patient referred to district hospital for operation.
- Diabetic Retinopathy patients are referred to Eye Dept., Govt. Medical College, Bharatpur (Tertiary center)

➤ **Target Population/Beneficiaries :**

- The project currently serves a rural population size of approximately 18.87 lacs people in remote areas covering 7 Blocks of 4 Districts in Bharatpur Division of the state of Rajasthan.
- It is a comprehensive model for providing primary and preventive eye care in a decentralized manner using the benefits of Information and communication technologies (ICT) integrated with the medical eye care solutions.
- The model empowered trained Ophthalmic Assistants/ Optometrists to provide eye care services at the grass root level.

Assumptions for the Pilot :

- a) A Tele Ophthalmology centre will be economically and socially viable, if it caters to a minimum population of 25000 to 30000 per centers.
- b) It will be more effective if done in rural and underserved area as the justification of saving the travel costs becomes higher.
- c) A clustered approach helps in creating the required awareness in the local area rather than a scattered approach. Hence we propose that the pilot be concentrated in areas close to each other so that all can access the same expert provider.
- d) **Bharatpur, Dholpur, Karauli and Sawai Madhopur have big rural and underserved area. This district has adjoining district (Jodhpur) with medical College and AIIMS.**
- e) So a need exists with a relative assurance of success based on past methods and their outcomes.

- f) The design and methodology of these facilities should be such as to permit easily scalability and sustainability in the long term.
- g) The entire Project will be implemented as a turnkey system with clear responsibility to ensure success.

Project Details :

The various steps for screening of citizens and treatment as envisaged in this project are as below:

- a) The project is planned for 10 peripheral locations in the assigned districts **Bharatpur, Dholpur, Karauli and Sawai Madhopur.**
- b) These will be located at CHC or maybe even distant if the Population and incidence of eye problems justified such a need along with the absence or inexpensive eye facilities in the vicinity.
- c) Asha workers will map villages in the blocks and motivate citizens to visit the Tele-Ophthalmology centers for routine eye examinations which will benefit all age groups from infants to the elderly.
- d) Optometrist based at Tele-Ophthalmology center conducts eye screening.
- e) Govt. Medical college in Bharatpur city shall provide expert doctors for online service like Tele-Consultation, prescriptions as well as provide appointments on a priority basis for patients refer from these centers.

Financial Requirements :

The Financial details of the project are divided into two sections. First section covers the cost associated with establishing of Tele Ophthalmology centers and second section covers the cost to run centers.

Cost for Establishing Tele-Ophthalmology Centre (CAPEX) :

Sr. No.	Name of Activities	No. of Unit
1	Auto Refractometer	1
2	Trial Set	1
3	IPD Scale	1
4	Mirror (Refraction)	1
5	Snellen's Vision Drum	1
6	Near Vision Drum	1
7	Color Vision Plates	1
8	Schiotz Tonometer	1
9	Fundus Camera	1
10	Torch	1
11	Digital Bp Apparatus	1
12	Sterillinium (Basic Sterilizer)	1
13	Software	1
14	Furniture and Fixture: Table (4x2 Feet), 2no; Examination Stool 2no, 1no; Revolving Chair, 4no; Plastic Chair, 1 Examination Table.	1

One central server is established in the Eye Dept. of Govt. Medical College, Bharatpur where one PMOA is compiling all the report coming from the 9 Centers and necessary guidance is taken from the professor of Eye Dept. for the treatment of patient.

Common diseases examined			
Sr. No.	Name of disease	Sr. No.	Name of disease
1	Cataract	9	Allergy
2	Ref. Error	10	Stye
3	Conjunctivitis	11	Foreign Body
4	Presbiopia	12	Dacryocystitis
5	Pterygium	13	Corneal Opacity
6	Diabetic Retinopathy	14	Amblyopic
7	Vitamin A Deficiency	15	Chalazas
8	Insect bite		



चिकित्सा संस्थानों की सूची

S.No.	Name of Institutions	District Name
1.	CHC, Nagar	Bharatpur
2.	CHC, Roopwas	Bharatpur
3.	CHC, Kaman	Bharatpur
4.	CHC, Badi	Dholpur
5.	CHC, Todabheem	Karauli
6.	CHC, Hindon City	Karauli
7.	CHC, Gangapurcity	Sawai Madhopur
8.	CHC, Bamanwas	Sawai Madhopur
9.	CHC, Khandar	Sawai Madhopur

नोट:- राजकीय मेडिकल कॉलेज, भरतपुर में सेन्ट्रल सर्वर विकसित किया जाना है, जो अंकित 09 यूनिट के संपर्क में रहेगा एवं उक्त सर्वर के संचालन हेतु एक प्रोजेक्ट कॉर्डिनेटर के पद पर कार्मिक भी उपलब्ध करवाना होगा।



**Terms & Conditions for Tele Ophthalmic Unit at 09 Vision
Center in Four Districts/ Sub District/Satellite hospital in State of
Rajasthan by open tender:**

1. Signing of Contract

The Medical & Health Department shall issue the Notice for Award of Contract to the successful bidder within the bid validity period. And the successful bidder will be required to sign and submit the contract unconditionally within 15 days of receipt of such electronic communication. The contract shall be valid for a period of 12 months from the date of signing of the contract.

2. Modification to Contract

The contract when executed by the parties shall constitute the entire contract between the parties in connection with the jobs / services and shall be binding upon the parties. Modification, if any, to the contract shall be in writing and with the consent of the parties.

Services shall be valid for a period of 12 months from the date of commencement by the authority and it could be cancel/extended at any time after providing an opportunity of hearing by the authority, in case the service provider doesn't follow the rule regulations and term and condition of the contract. Bidder should provide services within 30 days from date of contract.

3. Performance Security

- a. The successful bidder shall furnish a performance security in the shape of a Demand Draft/Bank Guarantee issued by a Nationalized Bank in favor of Tender Inviting Authority for 2.5% amount of total tender value.
- b. The Bank guarantee as per Performa at "Appendix: F" and remain valid for a period, which is six months beyond the date of expiry of the contract. This shall be submitted at the time of agreement.
- c. If the firm / contractor violate any of the terms and conditions of contract, the Performance Security shall be liable for forfeiture, wholly or partly, as decided by the Medical & Health Department and the contract may also be cancelled.
- d. The Medical & Health Department will release the Performance Security without any interest to the firm / contractor on successful completion of contractual obligations.
- e. RTPP Act 2012 & RTPP Rules 2013 are applicable.
- f. If applicable bidder should be registered excise dept. and other government dept.
- g. The Bid enquiry documents are not transferable.

4. Compliance of Minimum Wages Act and other statutory requirements

- a. The bidder shall comply with all the provisions of Minimum Wages Act and other applicable labor laws.
- b. The bidder shall also comply with all other statutory provision including but not limited to provisions regarding medical education and eligibility

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criteria of human resources used by the bidder for providing the services, biomedical waste management, bio-safety, occupational and environmental safety.

- c. Legal liability to the extent of reporting of images for each reported case extends to the service provider. However overall legal responsibility of provision of medical care lies with the Authority/ public health facility.

The Service provider shall maintain confidentiality of medical records and shall make adequate arrangement for cyber security.

5. Income Tax Deduction at Source

Income tax deduction at source shall be made at the prescribed rates from the bidder's bills. The deducted amount will be reflected in the requisite Form, which will be issued at the end of the financial year.

6. Periodicity of Payment

The payment will be made in 30 days after submitting bills on every month through ECS. The Medical & Health Department shall give standing instructions to the bank for implementation of this requirement. The bidder will raise its invoice on completion of services during this period duly accompanied by evidences of services provided. The payment will be subject to TDS as per Income Tax Rules and other statutory deductions as per applicable laws if there is lack of budget, in this circumstance no interest will be paid on payment to the bidder.

Annual Training charges and annual services charges for Ophthalmologist/ Paramedical Ophthalmic Assistant will not beared by department.

7. Termination of Contract

Medical Health Department may terminate the contract, if the successful tendrerd withdraws its tender after its acceptance or fails to submit the required Performance Securities for the initial contract and or fails to fulfill any other contractual obligations. In that event, the Medical & Health department will have the right to give same contract to next eligible bidder and the extra expenditure on this account shall be recoverable from the defaulter as per RTTP Act 2012 and RTTP Rule 2013.

Service provider shall commence the proposed services within the 30 days of signing the agreement otherwise the contract shall be terminate.

8. Penalization

If any reason system does not report the bidder should be penalized 500 Rs/- per day. If reporting system is failed more than 10 days then EMD forfeited by the dept.

The Service provider shall not sell or transfer any proprietary rights or entrust to any other third party for running the proposed scheme, the duration for which the license has been issued.

After completion of the tenure of tender, the provider will be provide last month digital report within 30 days of closer date.



9. General Terms & Conditions

- a) The Authority shall provide a list of availability of necessary Equipments at Tele Ophthalmology Center.
- b) The Authority shall arrange for well-functioning Equipments and the preventive maintenance (PM) and corrective maintenance of the medical equipment shall be the responsibility of the contracting authority/state health department.
- c) The Service provider should adhere to Standard Operating Procedures (SOPs) for each of the services finalized in consultation with the Authority.
- d) Provision of the storage of the images and clinical data shall be arranged by the Authority.
- e) Annual review of the performance and observance of terms and conditions including quality of tests shall be carried out by a committee appointed by the authority.
- f) The state government may increase/ decrease the number of facility in future.
- g) The Service provider will have to manage the following records:
- h) Digital cases register. (i) Record of discontinuity of services at service provider's end; and (ii) log book of discontinuity of services at facility end.
- i) The patient information and images shall be tagged to a unique id generated by service provider. The codification shall follow GSI standards as given by Ministry of Commerce, Govt. of India.
- j) The bidder should provide image data in electronic storage form to state government every Quarterly.
- k) Director (PH) have a right to Cancel bid proceedings and reject all bids a statement to that effect.
- l) Bid shall remain valid for 90 days.

10. Arbitration

- a) If dispute or difference of any kind shall arise between the Medical Health Department and the firm/ contractor in connection with or relating to the contract, the parties shall make every effort to resolve the same amicably by mutual consultations.
- b) If the parties fail to resolve their dispute or difference by such mutual consultations within thirty days of commencement of consultations, then either the Medical Health Department or the firm/contractor may give notice to the other party of its intention to commence arbitration, as hereinafter provided. The applicable arbitration procedure will be as per the Arbitration and Conciliation Act, 1996 of India. In that event, the dispute or difference shall be referred to the sole arbitration of an officer to be appointed by the Director (PH) Medical & Health Department and jurisdiction area will be Jaipur, Rajasthan as the arbitrator.

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- c) Work under the contract shall, notwithstanding the existence of any such dispute or difference, continue during arbitration proceedings and no payment due or payable by the Medical Health Department or the firm / contractor shall be withheld on account of such proceedings unless such payments are the direct subject of the arbitration.
- d) Reference to arbitration shall be a condition precedent to any other action at law.
- e) Venue of Arbitration: The venue of arbitration shall be the place from where the contract has been issued such as Jaipur, Rajasthan.

11. Applicable Law and Jurisdiction of Court

The contract shall be governed by and interpreted in accordance with the laws of India for the time being in force. The Court located at the place of issue of contract shall have jurisdiction to decide any dispute arising out of in respect of the contract. It is specifically agreed that no other Court shall have jurisdiction in the matter.

12. General Condition for Payment

1. Any attested photo copy ID of the patient.
2. Attested photocopy of the patient's treatment file.
3. Satisfaction certificate from patient.
4. Onetime payment of one patient for one disease, not again payment for the same disease.
5. The original bill should be certified by the Head of the Department and sent along with the counter signature of the concerned Chief Medical and Health Officer.
6. Compiled certified list of patients treated every month.
7. After complying with the above conditions, send the original bill with above documents to the CD Store, Headquarters for the process of payment.

Two handwritten signatures in black ink, one larger and more stylized, the other smaller and simpler.

Evaluation Of Tenders:

1. Scrutiny of Tenders

The tenders will be scrutinized to determine whether they are complete and meet the essential and important requirements, conditions and whether the bidder is eligible and qualified as per criteria laid down in the Tender Enquiry Documents. The bids, which do not meet the aforesaid requirements, are liable to be treated as non-responsive and may be ignored. The decision of the Medical & Health Department to whether the bidder is eligible and qualified or not and whether the bid is responsive or not shall be final and binding on the bidders. Financial bids of only those bidders, who qualify technical bid, will be considered.

2. Infirmary / Non-Conformity

The Medical and Health Department may waive minor infirmity and/or non-conformity in a tender, provided it does not constitute any material deviation. The decision of the Medical and Health Department as to whether the deviation is material or not, shall be final and binding on the bidders.

3. Bid Clarification

Wherever necessary, the Medical and Health Department may, at its discretion, seek clarification from the renderers seeking response by a specified date. If no response is received by this date, the Medical & Health Department shall evaluate the offer as per available information.



Instruction for Bidders:

1. General Instructions

- a) The bidder should prepare and submit its offer as per instructions given in this section.
- b) The tenders shall be complete with all documents. Those submitted by telex, telegram or fax shall not be considered.
- c) The tenders which are for only a portion of the components of the job /service shall not be accepted. (The tenders /bids should be for all components of the job /service.)
- d) The prices quoted by the firm shall include all taxes and duties. This shall be quoted in the format as per attached (**Appendix-D**) only. Any amended in GST will be applicable at that time of payment.
- e) The tenders (technical and financial) shall be submitted on online (with a covering letter as per (**Appendix-A**) before the last date of submission. Late tenders / bids shall not be considered.

2. Inspection of Site and Equipment

The interested bidder may inspect respective locations where the services are to be rendered during 10.00 AM TO 5.00 PM on all working days till last date of sale of tender as given in the tender schedule. The Director (PH) of Medical & Health Department shall not be liable for any expenditure incurred in such inspection or in the preparation of the bid(s).

3. Earnest Money Deposit (EMD)

- a) The tender shall be accompanied by Earnest Money Deposit (EMD), tender fees & MD (RISL) fees as specified in the Notice Inviting Tender (NIT) in the shape of Bank Draft/Bankers cheque from any Schedule Bank in favor of MD RISL (processing fees) payable at Jaipur and EMD & Tender fee in favor of **State Programme Committee (Blindness)** payable at Jaipur.
- b) It may be noted that no tendering entity is exempt from deposit of EMD. Tenders submitted without EMD shall be rejected.
- c) The EMD of unsuccessful bidder will be returned to them without any interest, after conclusion of the resultant contract. The EMD of the successful bidder will be returned without any interest, after receipt of performance security as per the terms of contract.
- d) EMD of a bidder may be forfeited without prejudice to other rights of the Medical & Health Department, if the bidder withdraws or amends its tender or impairs or derogates from the tender in any respect within the period of validity of its tender or if it comes to notice that the information /documents furnished in its tender is incorrect, false, misleading or forged. In addition to the aforesaid grounds, the successful bidders' EMD will also be forfeited without prejudice to other rights of Medical & Health Department, if it fails to furnish the required performance security within the specified period.

4. Preparation of Tender

The bids shall be made available through e-tendering on www.eproc.rajasthan.gov.in only.

- a. Bidder should attach scanned copy of Bank Draft /Bankers Cheque towards E.M.D., processing fees, tender cost fee
- b. Original of bank draft/ bankers cheque will be provide at Room No.-319, Third floor, Directorate of Medical & Health Services, Tilak Marg C-Scheme, Jaipur up to 05.00 pm on 08.02.2021
- c. Confirmation regarding furnishing Performance Security in case of award of contract.
- d. Original tender may be upload electronically and filled tender should be sign electronically each page electronically.
- e. Particulars of the bidder as per " Appendix-C".
- f. Copy of the Income Tax Returns acknowledgement for last three assessment years.
- g. Power of attorney in favor of signatory to tender documents and signatory to Service Provider Authorization letter.
- h. Copy of the certificate of registration of EPF, ESI and Service Tax with the appropriate authority.
- i. A declaration from the bidder in the format given in the "Appendix-E" to the effect that the firm has neither been declared as defaulter or black-listed by any competent authority of a government department, government undertakings, local bodies, authorities.

In addition to the above documents,

- a. The bidder shall provide an authorization letter as per perform given in "Appendix -G".
 - b. The bidder shall provide certificate of other similar services provided in Govt./public sector in last five years and user's certificate regarding satisfactory completion of such jobs as per Performa given in "Appendix-B".
- The second part shall contain the financial proposal and shall be marked in bold letters as "FINANCIAL BID FOR STATE". Prices shall be inclusive of all taxes & duties and quoted in the Performa enclosed at "Appendix-D" as per scope of work/service to be rendered.

5. Tender Period

The tenders shall remain valid for 1 year for acceptance and the prices quoted shall remain for the duration of the contract. The contract may be extended for another term with mutual consent.

6. Tender Submission

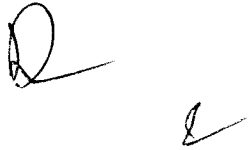
Technical and financial bid should be uploaded on e-procurement site (www.eproc.rajasthan.gov.in) if they have any query the bidder will contact officer of In charge NPCB, Medical and Health Department. The conditional tender should not be accepted.



The offer shall contain no interlineations or overwriting except as necessary to correct errors, in which cases such correction must be initialed by the person or persons signing the tender. In case of discrepancy in the quoted prices, the price written in words will be taken as valid.

7. Opening of Tenders

The technical bid will be opened at the time & date specified in the schedule. The bidders may attend the bid opening if they so desire.

Handwritten initials or signature consisting of a large 'D' and a smaller 'e'.

INSTRUCTIONS TO BIDDERS

I. RESPONSIBILITIES OF THE SERVICE PROVIDER:

- Identification of technological pathways and setting up of systems for digitization, transmission and reporting of ocular image that could be digitalized. This would facilitate capturing of ocular images at public facilities using public health facility medical infrastructure. Digital infrastructure/ IT based solutions would be used to transfer images to ophthalmologist in private sector.
- The facilities covered under the scope of work shall include Community Health Centers (CHCs), First Referral Units (FRUs), sub-district (SDHs) and district hospitals (DHs) across the state.

II. SCOPE OF THE WORK.

The obligations of the service provider/firm under this service contract shall include following service activities and commitments. The details of various services required at different locations and type of facilities is given in **Appendix "A"**

1. Equipment such as Fundus Camera and a dedicated Auto-refractor which shall be US FDA or EU-CE approved compatible for both noninvasive nonmydriatic and mydriatic procedures (as per the need of the patients) and its related hardware and software for transmission of digital images through tele-facility and related printers & stationery. No other medical equipment is required to be provided. However, UPS for un-interrupted power supply for these equipment and suitable dedicated internet provision to the vision center would be the responsibility of the Service Provider.

The provided equipment by the service provider should be capable of diagnosing Diabetic Retinopathy, Glaucoma, macular degeneration and Cataract and refractive errors. Refractive errors would require separate auto-refractor provided by the service provider and the refraction correction data obtained at the vision center and the approximate facial measurements shall be transmitted along with the same patient record to the hub with the qualified ophthalmologist team for certification, in turn to the spectacles supplier as stipulated by the Government.

2. The service provider is free to have the necessary equipment insurance done and the cost of insurance of equipment may be factored in the cost quoted in the financial bid. The state authorities will not be responsible in any way for the safety or loss of the equipment provided by the service provider.
3. The Service provider shall identify the technological pathways and set up systems for capturing eye images, transmission and reporting of ocular/eye images. Digital infrastructure/ IT based solutions should be provided used to transfer ocular images to specialist (ophthalmologist) hired/on roll at a hub provided by the Service provider and will be subjected for inspection by the state authorities for quality standards at any time.
4. Service provider shall provide the ocular image capturing technologies, communication networks, IT peripherals and requisites software and costs thereof for seamless transmission of images.
5. The Service provider shall put in place the required infrastructure such as Ocular image capturing technologies; Computer/Laptop, internet connections etc from the facilities (CHCs/SDHs &DHs) across the state. Periodic maintenance including replacement of the equipments shall be sole responsibility of the Service provider.
6. Service provider shall provide training to the technicians/staffs deployed by the government at public health facilities for image capturing and transmission and



issuing the printouts of the reports of ocular images received from the hub duly certified and signed by the hired ophthalmologist provided by the service provider.

7. Reporting of all ocular images from CHCs/FRUs/SDHs/DHs electronically (DICOM format will be preferable).

8. All results shall be interpreted, diagnosed and reported within 2 hours from transmission of images to the hub, if the tests were done between 9AM to 4PM.

9. State authority shall provide the built in space along with electricity supply. Service Provider shall provide for suitable equipment, furniture for placing equipment, pleasant wall designs and an online central dashboard for monitoring key performance indicators as well as daily work. The information would be required to be provided on a real-time basis.

10. Minimal assured number of ocular images study is 150 per working day from all the vision centers in the state and the number of sites in phase 1 of the project is 39. However the number of sites may be increased subsequently at the discretion of government. The cost per study (cost shall be per study of one patient and not per image) in financial bid of tender document shall be applicable at all the sites that the government may choose to include in this project in the next phase. Billing and payment will be on monthly basis.

11. The service provider shall preserve the data for the whole period of contract and shall handover the complete data to the Government at the completion of contract period.

12. The service provider shall ensure delivery of spectacles as per the prescribed power within 7 days from date of intimation. The prescription will contain patient information and contact details of the vision centre to which the spectacles is to be delivered.

13. Service provider shall ensure that a SMS is delivered to the patient 2 days prior to delivery date.

14. Service provider shall demonstrate and get approval of the technical committee for the quality of spectacle frames and lenses.

15. The spectacles shall be supplied with good quality cover and cleaning guide in local language.

16. The service provider shall arrange for pick up from the facility if the spectacles need to be modified for a specific patient. Any such pick up shall be done within 2 days from intimation and replacement be ensured within one week. The service provider shall ensure a panel of optometrists on rolls of supplier to understand the suggested modifications.



ELIGIBILITY CRITERIA

1. The Bidder shall be a sole provider (Company/Society/Trust) or a group of companies (maximum 3) coming together as Consortium to implement the Project. The Lead Member should have at least 51% stake of the consortium and must also have all legal liabilities. The bidder cannot be an individual or group of individuals. The Service provider should be registered as a legal entity such as company registered under Companies Act, Societies Registration Act, Trust Act or an equivalent law applicable in the region/state/country. A bidder cannot bid as a sole provider as well as a partner in a consortium. No bidder can place more than one bid in any form. In support of this, the bidder's letter shall be submitted as per proforma in **Appendix "B"**
2. The Solo Bidder/Lead member of the consortium shall have minimum three years of experience in carrying out following type of assignment / service in private or public sector:
3. A.) Running minimum 2 Tele-ophthalmology centres across States with a minimum of 2500 cases reported.
or
4. B.) Having dedicated minimum one Eye Hospital doing diagnosis and treatment for a minimum of 5000 ophthalmic cases per year in the last three years.
or
4. C.) Having an experience in installation and satisfactory operational service of eye care equipments in at least 50 health facilities in India.
In support of this, a statement regarding assignments of similar nature successfully completed during last three years should be submitted as per proforma in **Appendix "C"**. Users' certificate regarding satisfactory completion of assignments should also be submitted. The assignment of Govt. Depts. / Semi Govt. Depts. should be specifically brought out. (The decision of the Purchaser as to whether the assignment is similar or not and whether the bidders possess adequate experience or not, shall be final and binding on the bidders.)
5. The Bidder shall have at least one Service Center (with fully trained service personnel) where reporting happens and provides reports for a minimum of 2500 ocular images per annum in one or more States of India.
6. The Bidders are not presently blacklisted or removed prematurely for default by the Purchaser or by any State Govt. or its organizations by Govt. of India or its organizations.
7. The bidders shall have a minimum turnover of **Rs. 1 Crores** per annum in last three financial years duly supported by audited accounts statement. The lead member of consortium or sole bidder should meet both the technical and financial eligibility criteria. However in consortium the financial turnovers of only those bidders will be considered collectively, who qualify for the technical eligibility independently.



SECTION - VI
TERMS AND CONDITIONS

1. Signing of Contract

The purchaser shall issue the Notice for Award of Contract to the successful bidder within the bid validity period. And the successful bidder will be required to sign and submit the contract unconditionally within 15 days of receipt of such communication. The contract shall be valid for a period of 5 years from the date of signing of the contract.

2. Modification to Contract

The contract when executed by the parties shall constitute the entire contract between the parties in connection with the jobs / services and shall be binding upon the parties. Modification, if any, to the contract shall be in writing and with the consent of the parties.

Services shall be valid for a period of 5 years from the date of approval by the Authority and it could be cancelled at any time after providing an opportunity of hearing by the Authority, in case the Service provider does not follow the rules, regulations and terms and condition of the contract.

3. Performance Security

- a) The successful bidder shall furnish a performance security in the shape of a Demand Draft/Bank Guarantee issued by a Nationalised Bank in favour of Tender Inviting Authority for an amount of **Rs. 78 Lakhs (2 lakhs per each centre)**. The Bank guarantee shall be as per perform at "**Appendix G**" and remain valid for a period, which is six months beyond the date of expiry of the contract. This shall be submitted within 15 days (minimum) of receiving of Notice for Award of Contract, failing which the EMD may be forfeited and the contract may be cancelled.
- b) If the firm / contractor violates any of the terms and conditions of contract, the Performance Security shall be liable for forfeiture, wholly or partly, as decided by the Purchaser and the contract may also be cancelled.
- c) The Purchaser will release the Performance Security without any interest to the firm / contractor on successful completion of contractual obligations.

4. Compliance of Minimum Wages Act and other statutory requirements

The bidder shall comply with all the provisions of Minimum Wages Act and other applicable labour laws. The bidder shall also comply with all other statutory provision including but not limited to provisions regarding medical education and eligibility criteria of human resources used by the bidder for providing the services, biomedical waste management, and bio-safety, occupational and environmental safety.

Legal liability to the extent of reporting of images for each reported case extends to the serviceProvider, however overall legal responsibility of provision of medical care lies with the Authority/ public health facility.

The Service provider shall maintain confidentiality of medical records and shall make adequate arrangement for cyber security.

5. Income Tax Deduction at Source

Income tax deduction at source shall be made at the prescribed rates from the bidder's bills. The deducted amount will be reflected in the requisite Form, which will be issued at the end of the financial year.

6. Periodicity of Payment

The payment will be made on Monthly basis not extending beyond 12 noon of the last bank working day of the week for all invoices raised. The purchaser shall give standing instructions to the bank for implementation of this requirement. The bidder will raise its invoice on completion of services during this period duly accompanied by evidences of services provided. The payment will be subject to TDS as per Income Tax Rules and other statutory deductions as per applicable laws.

Reimbursement shall be in terms of Cost per reported test for ophthalmology

7. Damages for Mishap/Injury

The purchaser shall not be responsible for damages of any kind or for any mishap/injury/accident caused to any personnel/property of the bidder while performing duty in the purchaser's / consignee's premises. All liabilities, legal or monetary, arising in that eventuality shall be borne by firm/ contractor.

8. Termination of Contract:

The purchase may terminate the contract, if the successful tenderer withdraws its tender after its acceptance or fails to submit the required Performance Securities for the initial contract and or fails to fulfill any other contractual obligations. In that event, the purchaser will have the right to purchase the same goods/ equipment from next eligible bidder and the extra expenditure on this account shall be recoverable from the defaulter. The earnest money and the performance security deposited by the defaulter shall also be recovered to pay the balance amount of extra expenditure incurred by the purchaser.

Service provider shall commence the proposed services within the 30 days of signing the agreement otherwise the contract could be terminated.

9. Penalization

The upkeep time of transmission and reporting services should be minimum 90%, but a single shut down shall not be more than of 10 days in a single stretch. Service provider shall make alternative arrangements for reporting of the cases at the approved rates in case the system is out of order/ shut down for greater than 24 hours. If shut down extends beyond 15 days the contract may be cancelled. For any discontinuity of services greater than 10 days the provider shall pay an average amount of revenue collected per day, for each day of shutdown despite providing alternate arrangement at the cost of the service provider. In no case shall authority pay any amount to the alternate provider.

Use of the allocated space by the service provider for any other purpose other than the approved scheme shall not be permitted.

The Service provider shall not sell or transfer any proprietary right or entrust to any other third party for running the proposed scheme, the duration for which the license has been issued.

After completion of the tenure of tender, the provider will be required to uninstall the digital infrastructure within 30 days of the contract closure date.

10. General Terms & Conditions

- a. Referral Units (FRUs), sub-district (SDHs) and district hospitals (DHs) across the state where the Tele-ophthalmology program will be implemented.
- b. The service provider shall update the real time information of all cases on the Dash Board



- c. The Authority shall provide a list of facility of Community Health Centers (CHCs), First
- d. The preventive maintenance (PM) and corrective maintenance (CM) of the medical equipment shall be the responsibility of the service provider.
- e. The Service provider should adhere to Standard Operating Procedures (SOPs) for each of the services finalized in consultation with the state authority.
- f. Provision for the storage of Images and clinical data shall be arranged by the service provider.
- g. Annual review of performance and observance of terms & conditions including quality of tests shall be carried out by a committee appointed by the authority.
- h. All the operational cost within the declared scope of work including the cost of deployment of the personnel will be borne by the Service provider.
- i. All the pre-requisites such as hardware, software, computer and related peripherals, mobile connection or any other requirement such as trained manpower (where not available) shall be provided by the Service provider.
- j. Service provider will provide a signed report from qualified Ophthalmologists having a Post Graduate Degree at the hub both for ocular images and correction glasses for refractive errors obtained from the vision centers through tele-mode.
- k. Service provider will provide one Fundus camera for image capturing. The equipment should be US FDA or EU-CE certified. It should be capable of diagnosing Diabetic Retinopathy, Glaucoma, macular degeneration and Cataract and refractive errors. Refractive errors would require separate auto-refractor provided and the results are provided and transmitted in the same patient record to the hub with the qualified ophthalmologist team.
- l. Service Provider will also provide appropriate hardware and software to process and transmit the images taken by the fundus camera through tele-mode to the designated hub (physical hub with qualified ophthalmologists and not a virtual hub and will be liable for inspection any time) for study of the images and reporting by a qualified ophthalmologist. The report duly signed by the Ophthalmologist would be sent back to the vision centre by email, within 6 hours after images are uploaded to the hub. The report printout will be handed over to the patient at vision center by the HR of the state authority. However the printers and papers for report generation would be provided for by the service provider.
- m. Broadband network for the above tele-facility shall be provided by the service provider. Service Provider will also send the results of refraction along with patient details and approximate facial dimensions to the spectacles supplier identified by the state government. Provider will have his own arrangement for the needful internet facility.
- n. The Service provider will have to manage the following records:
- o. Digital cases register. (ii) Record of discontinuity of services at service provider's end; and (iii) log book of discontinuity of services at facility end.
- p. The patient information and images shall be tagged to a unique id generated by the service provider.

11. Arbitration

- a) If dispute or difference of any kind shall arise between the purchaser and the firm/contractor in connection with or relating to the contract, the parties shall make every effort to resolve the same amicably by mutual consultations.
- b) If the parties fail to resolve their dispute or difference by such mutual consultations within thirty days of commencement of consultations, then either the purchaser or the firm/contractor may give notice to the other party of its intention to commence arbitration, as hereinafter provided. The applicable arbitration procedure will be as per the Arbitration and Conciliation Act, 1996 of India. In that event, the dispute or difference shall be referred to the sole arbitration of an

D

✓

- officer to be appointed by the APMSIDC as the arbitrator. If the arbitrator to whom the matter is initially referred is transferred or vacates his office or is unable to act for any reason, he / she shall be replaced by another person appointed by APMSIDC to act as Arbitrator. Such person shall be entitled to proceed with the matter from the stage at which it was left by his predecessor. The award of the provision that the Arbitrator shall give reasoned award in case the amount of claim in reference exceeds Rupees One Lac (Rs.1,00,000/-)
- c) Work under the contract shall, notwithstanding the existence of any such dispute or difference, continue during arbitration proceedings and no payment due or payable by the Purchaser or the firm / contractor shall be withheld on account of such proceedings unless such payments are the direct subject of the arbitration.
 - d) Reference to arbitration shall be a condition precedent to any other action at law.
 - e) Venue of Arbitration: The venue of arbitration shall be the place from where the contract has been issued.

12. Applicable Law and Jurisdiction of Court:

The contract shall be governed by and interpreted in accordance with the laws of India for the time being in force. The Court located at the place of issue of contract shall have jurisdiction to decide any dispute arising out of in respect of the contract. It is specifically agreed that no other Court shall have jurisdiction in the matter.



APPENDIX -A

Forwarding Letter for Technical Bid

(To be submitted by all bidders in their letterhead)

Date:

To

Director (PH)

Directorate Medical & Health Services,

Swasthya Bhawan, C-Scheme, Tilak Marg,

Jaipur, Rajasthan

Sub: Tender for supply of services under Tender No....

Sir,

1. We are submitting, here with our tender for providing Tele Ophthalmology Unit services for 10 Vision Center (CHC) in Four districts in the state.

2. We are enclosing Receipt No..... or Bank Draft/Bankers Cheque No..... Dated.....(amount.....)towards tender cost/fee and Bank Draft / Bankers Cheque/Bank Dated..... (Amount.....) towards Earnest Money Deposit (EMD), drawn on..... Bank in favor of **State Programme Committee (Blindness)** Jaipur, Rajasthan.

3. MD (RISL) processing fees Rs 1000/-. DD/ Banker Cheque no..... date favor to MD (RISL)

4. Affidavit attach with stamp Rs 100 by notary public Attested Declaration by Bidder Annexure- G

5. We agree to accept all the terms and condition stipulated in your tender enquiry. We also agree to submit Performance Security as per term and condition no.

6. We agree to keep our offer valid for the period for the period stipulated in your tender enquiry.

Enclosures:

- 1.
- 2.
- 3.
- 4.

Signature of the Bidder.....

Seal of the Bidder.....



APPENDIX – C

PARTICULARS OF THE BIDDER'S COMPANY

(To be submitted by all tenderers / bidders)

1. Name
2. Type of Organization: Prop./Partnership/Company/Consortium/Trust/ Not for Profit Organization
3. Address of Service centers in the region:
 - (a) Total No. of services personnel at the existing centers:
 - (b) Total No. of locations where organization currently has centers:
4. Number of service personnel:

me	Qualification	Experience (Similar Service)
		use extra sheet if necessary

5. Whether the bidder has NABL/NABH/ISO or any other accreditation? (If yes/ whether documents attached with techno commercial bid).

6. Registration. Nos.
 - (a) EPF
 - (b) ESI
 - (c) GST
 - (d) PAN No.
 - (e) Audited Accounts Statement for past three financial years
 - (f) Copy of Income Tax Return for past three financial years
 - (g) Experience certificate of Bidder

7. Brief write-up about the firm / company. (use extra sheet if necessary)

Signature of Bidders

Date:

Place:

Name

Office Seal



FINANCIAL BID
Financial Bid for Tenderer

S.No.	Unit as per Tender	Approx Cost	Total Amount With All Taxes/Duties/GST	Total Amount in word
1	2	3	4	5
1.	Per unit cost with total Infrastructure and Equipments as per tender conditions Lac		
2.	Central ServerLac		

Rates shall only be filled in BOQ <http://eproc.rajasthan.gov.in>

Signature

Date:

Name in Capital
Company/Firm Seal

Note:-

1. The rate quoted should be inclusive of all Taxes/Duties/GST/Excise duty.
2. Rate should be quoted on separate sheet for each items.
3. Rate should be quoted both in Figures & words.
4. No quantity or cash discounts should be offered.
5. Read all the terms & conditions before filling the BF-IV.



Declaration by Bidder

I / We agree that we shall keep our price valid for a period of 1 year from the date of approval. I / We will abide by all the terms & conditions set forth in the tender documents No. /

I / We do hereby declare I / We have not been de- recognized / black listed by any State Govt.

/ Union Territory / Govt. of India / Govt. Organization / Govt. Health Institutions.

Signature of the bidder:

Date :

Name & Address of the Firm:

Affidavit before Executive Magistrate / Notary Public in Rs.100.00 stamp paper.

Handwritten signature and date in ink.

**DECLARATION by the Bidder on Non judicial Rs.100 stamp paper
(To be filled by the Bidder)**

To,
{Procuring entity},

In response to the NIB Ref. No.-----

dated-----

{Project Title}, as an Owner/ Partner/ Director/Auth.Sign. Of

I/ We hereby declare that presently our
Company/ firm-----

----- at the time of bidding.:-

- a) possess the necessary professional, technical, financial and managerial resources and competence required by the Bidding Document issued by the Procuring Entity;
- b) have fulfilled my/ our obligation to pay such of the taxes payable to the Union and the State Government or any local authority as specified in the Bidding Document;
- c) is having unblemished record and is not declared ineligible for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/ Central government/ PSU/ UT.
- d) does not have any previous transgressions with any entity in India or any other country during the last three years
- e) does not have any debarment by any other procuring entity
- f) is not insolvent in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and is not the subject of legal proceedings for any of the foregoing reasons;
- g) does not have, and our directors and officers not have been convicted of any criminal offence related to their professional conduct or the making of false statements or misrepresentations as to their qualifications to enter into a procurement contract within a period of three years preceding the commencement of the procurement process, or not have been otherwise disqualified pursuant to debarment proceedings;
- h) does not have a conflict of interest as mentioned in the bidding document which materially affects the fair competition.
- i) will comply with the code of integrity as specified in the bidding document.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken as per the provisions of the applicable Act and Rules thereto prescribed by GoR, my/ our security may be forfeited in full and our bid, to the extent accepted, may be cancelled.

Thanking you,

Name of the Bidder: - Authorised

Signatory: -

Seal of the Organization: Date:

Place:




BIDDERS AUTHORIZATION CERTIFICATE (to be filled in the bidder)

To,
{Procuring entity},

I/We (Name/Designation) hereby declare/certify that (Name/Designation) is hereby authorized to sign relevant documents on behalf of the company/firm is dealing with Tender/NIB No Dated.....

He/She also authorised to attend meetings & submit technical & commercial information/clarification a may be required by you in the course of processing the Bid. For the purpose of validation, his/her verified signatures are as under.

Thanking you,

Verified

Signature

Name of the Bidder: -

Authorised Signatory:

Seal of the Organization:

Date:

Place:

Two handwritten signatures in black ink. The first signature is a large, stylized letter 'D' with a long horizontal stroke extending to the right. The second signature is a smaller, more compact scribble.

SECTION - VII
Appendix - B

BIDDER'S AUTHORISATION LETTER

(To be submitted by authorized agent)

To
The Managing Director,
APMSIDC,
Rajasthan

Ref. Your Tender document No.-----, dated-----

Dear Sir,

We..... are the suppliers of -----
(name of services(s) and hereby conform that;

Messrs -----

1. ---- (name and address of the agent) is our
authorized agents for -----

Messrs -----

2. -- (name and address of the agent) have fully trained and
experienced service personnel to provide the said services.

Yours faithfully,

[Signature with date, name and designation] for and on
behalf of Messrs _____

[Name & Address of the Manufacturers]

Note:

- 1. This letter of authorization should be on the letterhead of the manufacturing firm and should be signed by a top executive of the manufacturing firm.**
- 2. Original letter shall be attached to the tender.**

Appendix - C

ASSIGNMENT OF SIMILAR NATURE SUCCESSFULLY COMPLETED DURING LAST THREE YEARS

1. Attach users' certificates (in original) regarding satisfactory completion of assignments. Note: Attach extra sheet for above Performa if required.

Signature.....

Name

S. No	Assignment contract No. & date	Description of work/services provided	Contract price of assignment	Date of commencement	Date of completion	Was assignment satisfactorily completed	Address of organization with Phone No. where assignment done
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							

Handwritten signature and initials.

Appendix - D

PARTICULARS OF THE BIDDERS COMPANY

(To be submitted by all tenderers / bidders)

1. Name:
2. Registered Address :
3. Phone/Fax/Mail id :
4. Type of Organisation : Prop./Partnership/Company/Consortium/Trust/
Not for Profit Organization
5. Address of Service centres in the region:
 - (a) Total No. of services personnel at the existing centres:
 - (b) Total No. of locations where organization currently has centres:
6. Number of service personnel:

Name	Qualification	Experience (Similar Service)

(Additional Sheets to be attached in this format)

7. Whether the bidder has NABL/NABH/ISO or any other accreditation? (If yes/ whether documents attached with techno commercial bid).
8. Registration. Nos.
 - a. EPF
 - b. ESI
 - c. Sales Tax
 - d. VAT
 - e. Service Tax
 - f. PAN No.
 - g. Audited Accounts Statement for past three financial years
 - h. Copy of Income Tax Return for past three financial years
 - i. Experience certificate of Bidder
9. Brief write-up about the firm / company. (use extra sheet if necessary)

Signature of Bidders

Date:

Name

Place:

Office Seal



Appendix - E

Forwarding Letter for Technical Bid

(To be submitted by all tenderers / bidders in their letterhead)

Date:.....

To

The Managing Director,

APMSIDC,

Rajasthan

Sub: Tender for supply of services under Tender No....

Sir,

We are submitting, herewith our tender for providing services for images based transmission and reporting of ocular images and selective tele ophthalmology services

We are enclosing Receipt No..... or Bank Draft/Bankers Cheque No.....,Dated..... (Amount.....)towards

tendercost/fee and Bank Draft / Bankers Cheque No.....Dated..... (Amount.....) towards Earnest Money Deposit (EMD), drawn on.....

Bank in favour of to the Managing Director, APMSIDC and Hyderabad.

We agree to accept all the terms and condition stipulated in your tender enquiry. We also agree to submit Performance Security as per Clause No. 3 of Section VI of Tender Enquiry document.

We agree to keep our offer valid for the period stipulated in your tender enquiry.

Enclosures:

- 1.
- 2.
- 3.

Signature of the Tenderer.....

Seal of the Tenderer.....

Appendix - F

FINANCIAL BID

1. Name of the Tenderer:.....
2. Prices Quoted for ocular images **per reported study**: Rs..... inclusive of all taxes.
An escalation of 3% per annum shall be provided on the rate for the duration of the contract-(50% Weightage)
3. Prices Quoted **per Myopic Spectacle**: Rs..... inclusive of all taxes. (5 % Weightage)
4. Price Quoted **per Hyperopic Spectacle**: Rs..... inclusive of all taxes. (45 % weightage)
The bid evaluation shall take into consideration the above weight ages and the bid with the lowest cost shall be considered as the selected bidder.

Signature.....

Name.....

Appendix - G

PROFORMA FOR BANK GUARANTEE

To
The Managing Director,
APMSIDC,
Rajasthan.

WHEREAS.....(Name and address of the Service Provider) (Hereinafter called “ service provider” has undertaken, in pursuance of contract No..... dated (Herein after “the contract”) to provided images based transmission and reporting of ocular images and selective tele-ophthalmology services.

AND WHEREAS it has been stipulated by you in the said contract that the service provider shall furnish you with a bank guarantee by a scheduled commercial bank recognized by you for the sum specified therein as security for compliance with its obligations in accordance with the contract;

AND WHEREAS we have agreed to give such a bank guarantee on behalf of the service provider;

NOW THEREFORE we hereby affirm that we are guarantors and responsible to you, on behalf of the service provider, up to a total of..... (Amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the service provider to be in default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforeside, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the service provider before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the service provider shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

This guarantee shall be valid up to 15 (fifteen) months from the date of signing of contract i.e. up to..... (indicate date)

.....
(Signature with date of the authorized officer of the Bank)

.....
Name and designation of the officer

.....
Seal, name & address of the Bank and address of the Branch

Appendix - H

DECLARATION BY BIDDER

I / We agree that we shall keep our price valid for a period of one year from the date of approval. I / We will abide by all the terms & conditions set forth in the tender documents No. /

I / We do hereby declare I / We have not been de- recognized / black listed by any State Govt. / Union Territory / Govt. of India / Govt. Organization / Govt. Health Institutions.

Signature of the bidder:

Date:

Name & Address of the Firm:

Affidavit before Executive Magistrate / Notary Public in Rs.100.00 stamp paper.

CONTRACT FORMAT

Contract form for images based transmission and reporting of ocular images and selective Tele ophthalmology services

.....
.....

CM Contract No. _____ dated _____

This is in continuation to this offices Notification for Award of contract No Dated.

Name& address of the Service Provider:

Reference: (i) Tender Enquiry Document No Datedand subsequent Amendment No, dated (if any), issued by the Tender Inviting Authority (ii) Service provider’s Tender No Datedand subsequent communication(s) NoDated (if any), exchanged between the supplier and the purchaser in connection with this tender.

THIS AGREEMENT made the Day of 2016 between (name of tender inviting authority) (hereinafter called the Procurer) of one part and (Name of Service Provider)

(Hereinafter called the Service Provider) of the other part:

WHEREAS the Procurer is desirous that certain services should be provided by the Service Provider, viz., (brief description of services) and the Procurer has accepted a tender submitted by the Service

Provider for the Services for the sum of (Contract price in words and figures)

(Hereinafter called the Contract Price),

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

- 1. The following documents shall be deemed to form part of and be read and constructed as integral part of this Agreement, viz.:
 - (i) Terms and Conditions;
 - (ii) Location and Description of Equipment;
 - (iii) Job Description;
 - (iv) Manufacturer’s Authorization Form (if applicable to this tender);
 - (v) Purchaser’s Notification of Award.

2. In consideration of the payments to be made by the Procurer the Service Provider hereby covenants to provide the services for the specified equipments in conformity in all respects with the provisions of the Contract.
3. The Procurer hereby covenants to pay the Service Provider in consideration of the services , the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed in the Contract.
4. The bank guarantee valid till _____ [(fill the date) for an amount of Rs. _____ [(fill amount) equivalent to 10% (minimum) of the cost of the contract value] shall be furnished in the prescribed format given in the TE document within a period of 15 (fifteen) days of issue of Notice for Award of Contract failing which the EMD shall be forfeited.
5. Payment terms: The payment of services will be made against the bills raised to the Procurer by the Provider on Monthly basis after satisfactory completion of said period, duly certified by the designated official. The payment will be made in Indian Rupees.
6. Paying authority: _____ (name of the Procurer i.e. Office, Authority)

(Signature, name and address of authorized official)

For and on behalf of _____

Received and accepted this contract

(Signature, name and address of the supplier's executive duly authorized to sign on behalf of the Provider)

For and on behalf of _____

(Name and address of the
Provider) (Seal of the provider)

Date: _____

Place: _____